OpenText RightFax Connect

The Clear Choice for a Hybrid Fax Solution

OpenText RightFax Connect is the only cloud-based fax service that makes it easy to fax with any OpenText RightFax fax server without the cost, time, or hassle of managing a telephone connection to your fax server.

Connecting your fax server to your existing telephone infrastructure can be time consuming to implement, maintain, and manage. Many organizations do not have the budget, staff, expertise, or desire to handle this additional workload. RightFax Connect makes it fast and easy to start faxing with RightFax.

The hybrid fax solution of RightFax fax server and RightFax Connect cloud service provides the speed, flexibility, cost savings, and security that some of the world's best-known companies have come to expect from an OpenText cloud service.

Speed

Speed is perhaps the single most important reason for moving to cloud. The time taken to integrate, implement and configure RightFax fax servers with a telephone infrastructure is generally measured in weeks, while a company could get RightFax with RightFax Connect up and running within a matter of hours.

This is the perfect option for organizations that want to eliminate the complexity of integrating a telephone network with their fax server software. No resources are needed to monitor or maintain the telephone connections with your fax server software – OpenText will do it for you. RightFax with RightFax Connect is a fast and easy solution for any organization.

Flexibility

Another important reason to move any service to the cloud is flexibility. RightFax Connect provides flexible, instant capacity when your company needs it. Send and receive large volumes of faxes without capacity constraints. No more missed or delayed faxes due to busy signals or channel congestion.

Do you send or receive large batches of faxes in a short period of time? Seasonal purchase orders, end of month invoices and sales reports can be very large volume fax transmissions. RightFax Connect instantly responds to fax volume needs and easily handles peaks or bursts of fax traffic, either inbound or outbound.

Cost Savings

RightFax Connect eliminates telephone lines, long distance charges, fax boards, fax gateways, fax channels and channel maintenance contracts, redundant telephone connections and other expenses related to connecting RightFax to a telephone infrastructure.

With over twenty points of presence across the globe, OpenText is able to efficiently and cost effectively route your fax traffic to optimize cost savings for outbound transactions. And because RightFax Connect is fast and easy to implement, eliminate the time it takes for IT to configure, troubleshoot and maintain the telephone integration with your fax server.

BENEFITS

- **Get rid of paper-based faxing**
- **Eliminate standalone fax machines**
- **Fast and easy to deploy**
- **Save time and money**
- **Eliminate capacity constraints**
- **Eliminate inbound busy signals**
- **Fully secure fax transmissions**

OpenText's hybrid cloud fax solution is everything you expect from your OpenText RightFax server - full use of the features and functionality and all of the deep integrations provided by RightFax - plus the ease and flexibility of the cloud.

Security

Security is vital with any fax solution. Enterprises must ensure that any sensitive, confidential information sent or received as a fax remains private. The connection between RightFax Connect and RightFax supports a number of secure communication protocols, including VPN, IPSec, TLS/SSL, and HTTPS to protect customer data in transit.

As the worldwide market leader in fax services, OpenText takes security and privacy very seriously. Annual examinations of the OpenText datacenters and IT controls are performed by an independent auditing firm based on the SOC2 framework by AICPA.

The strict security measures of OpenText RightFax Connect helps you meet regulatory compliance requirements by ensuring your faxes remain private, secure, confidential and traceable.
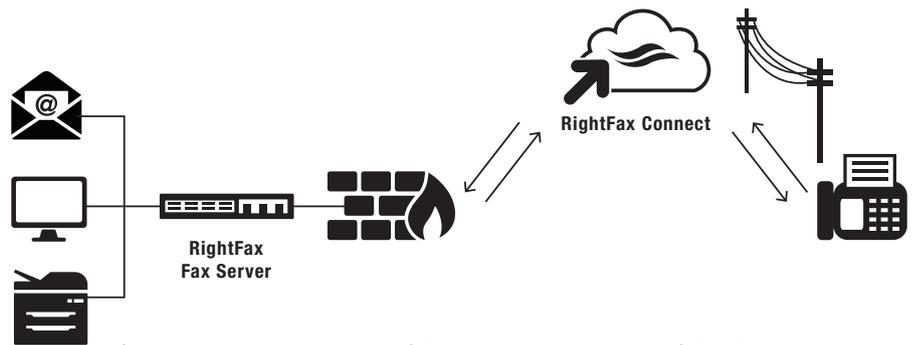
Data sovereignty is also a concern for many organizations. What is data sovereignty? Data sovereignty is the concept that enterprise information is subject to the laws of the country where it physically resides—laws that may define who has access to (and even ownership of) that information. The hybrid option protects your fax data and provides data sovereignty by granting you full control over where your data resides (at the location of your fax server), even when the telephony portion is in the cloud. You retain full ownership of all your content– you control your fax images and the fax metadata. When using RightFax Connect, the data lives on your server in the location of your choice and is protected by whatever privacy laws exist in that jurisdiction.

How does RightFax Connect work?

OpenText RightFax with RightFax Connect does not require any phone lines – as a fax machine or traditional fax server deployment would – because faxes are transmitted via a secure and encrypted connection to RightFax Connect.

When you receive a fax, RightFax Connect securely delivers the fax to the on-premises RightFax server behind your firewall, keeping all fax content safe and secure. The on-premises RightFax server then delivers the fax to the intended recipient, either to their email, fax management client or other network location. Sending a fax is equally transparent.

And rest assured that all fax traffic history is tracked for auditing purposes.

RightFax Connect

RightFax Fax Server

1 | Send and receive faxes from the on-premises RightFax fax server via a secure connection to RightFax Connect.

2 | RightFax Connect uses cloud-based technology to deliver faxes via the cloud, eliminating any in-house telephony for your RightFax fax server.

3 | RightFax Connect sends and receives faxes without the worry of high-volume congestion or busy signals for incoming faxes.

If you have existing fax numbers, you can keep them for use with RightFax Connect – simply port your existing fax numbers to RightFax Connect with its easy number provisioning process. If you need new or additional fax numbers, RightFax Connect has a bank of numbers available to you. For a small monthly charge per fax number, you can have as many fax numbers as you need. Outbound faxing does not require a fax number.

Get the power of RightFax with the convenience of the cloud

It's everything you expect from your RightFax server - full use of the features and functionality and all of the deep integrations provided by RightFax – plus the ease and flexibility of the cloud. Integrate RightFax with email and back office applications for the most powerful fax server available.

This hybrid solution can integrate cloud fax delivery with any business application, whether it's email, ERP, ECM, CRM or EMR systems. And RightFax has a number of prebuilt, powerful integrations with some of the world's leading applications:

- Microsoft® Exchange
- Lotus® Notes®
- SAP®
- Oracle®
- IBM® FileNet®
- OpenText eDOCS
- Microsoft SharePoint
- Xerox® MFPs
- Ricoh® MFPs
- Hewlett-Packard® MFPs
- Konica Minolta® MFPs
- Many other 3rd party applications

About Advantage Technologies

Advantage Technologies has been providing on-premise and cloud-based enterprise fax and automated electronic document delivery solutions for close to 20 years. Our team has completed thousands of successful system deployments worldwide in such industries as finance, insurance, banking, government, manufacturing, transportation, and healthcare.

Our North American helpdesk and sales team are certified on OpenText RightFax, Alchemy, RightFax Connect, Secure Mail, Secure MFT, Brooktrout fax boards and FoIP software, Dialogic Media Gateways, Fax Gateways, and cloud-based fax solutions.

Advantage Technologies is a leading OpenText Platinum Partner and Authorized Support Partner (ASP). Throughout our partnership with OpenText, Advantage has been recognized as RightFax Partner of the Year, IX Partner of the Year, and an IX Partner Leader.

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