

Production faxing speeds document delivery

# Don't let Document Delivery be the Bottleneck in Workflow Processes

Enterprises invest in highly sophisticated information systems to harness data and information within a company. Back-office automation systems, such as ERP, ECM, vertical, and various other business applications have provided a distinct advantage for the companies that deploy them. These programs are designed to handle everything from a one-to-one communication to massive one-to-many batch-produced documents. These systems turn data into invoices, purchase orders, delivery confirmations and statements of any kind.

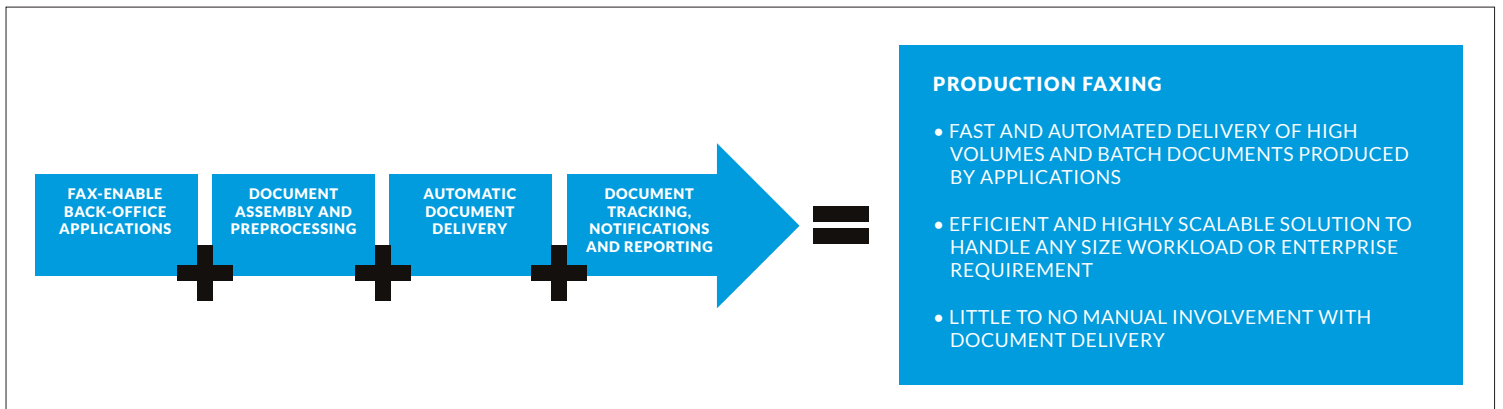
Modern business systems provide a competitive advantage for information-driven organizations by turning raw data into the documents that are critical to run operations and gain efficiency. These vastly complex business systems have transformed how information is managed and controlled, but these incredibly efficient systems can still have challenges: delivering this information quickly with a traceable receipt confirmation. Many organizations turned to manual faxing with fax machines as a delivery method that was much faster than postal mail or courier, far more secure than email, and provided a sent/received confirmation.

However, manual faxing is a significant bottleneck in an otherwise efficient workflow process. Faxing with fax machines is time-consuming, expensive, and prone to human error for employees to sort, send, and manage stacks and stacks of paper. In short, the sheer volume of documents that information systems produce quickly makes this manual process inefficient and a significant bottleneck in a workflow process.

## PRODUCTION FAX BENEFITS

- Transform manual envelope stuffing and mail delivery of documents into unattended, automatic delivery systems via fax
- Reduce time, cost and complexity related to high volume document production and delivery
- Shorten business cycles by improved speed and efficiency of workflow processes
- Sending faxes from workflow systems can be completely unattended, transparent, traceable and legally binding

**Production faxing is a proven, end to end, integrated solution that removes the complexity and excess costs out of delivering transactional paper documents in high volumes.**



## Production faxing eliminates the bottleneck of document delivery for business workflows

Production faxing provides automated delivery of documents produced by business applications. A production fax solution captures large batches of raw print stream data generated typically from host systems, renders it a faxable electronic image, distributes the document via fax, email, certified email or print, and creates customized reports, including notifications for delivery confirmation. It removes the bottleneck of delivering workflow documents by delivering documents fully automated and unattended, which makes this delivery method very efficient and cost effective. Production fax operations eliminate repetitive, batch-oriented processes by automating document delivery from back-end, legacy, and host applications. This eliminates the manual paper shuffling and envelope stuffing that most batch processes require.

### Fax-enable back-office applications

Business applications produce data that can be integrated with a production fax solution to automatically and intelligently send documents as a fax.

### Document assembly and preprocessing

Production fax integrations integrate with back-end systems and assemble the content in templates or forms that are customizable depending on the business need. The document and its content are assembled and ready to be faxed.

### Automatic document delivery

Production faxing provides unattended, real-time delivery of business documents. No paper shuffling. No envelope stuffing. No human error.

### Document tracking, notifications, and reporting

Production fax operations send documents electronically and securely as faxes, automatically delivering the business documents that run your organization. Get notifications of transmissions and run detailed reports on all transmissions and fax traffic history.



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## The Bottom Line

### Save time and resources

Increase the speed of exchanging documents and doing business. Production faxing allows documents to be delivered faster by automating formerly manual processes. Documents are delivered quickly, and resources are allocated to other important enterprise initiatives. By making production fax a part of the workflow, you can send documents real-time and increase the velocity of your business.

### Save money

By leveraging the back-end applications you've already invested in for faster document delivery, you can get a faster return out of your investments by reducing communication costs and improving business performance.

### Increase security

Faxes by nature are one of the most secure forms of electronic document exchange, they operate without the risk of interception, hacking, or "phishing". It is the most ubiquitous and trusted method used around the world, which makes it easy to use as part of any workflow. Faxing is also an important part of many regulatory compliance mandates regarding secure information exchange. Further, production faxing provides robust audit trails, which begin as soon as a document enters a fax workflow and continue until it is securely delivered to its recipient. Every step in between is tracked and recorded.

## Advantage Technologies

Advantage Technologies has been providing on-premise and cloud-based enterprise fax and automated electronic document delivery solutions for close to 20 years. Our team has completed thousands of successful system deployments worldwide in such industries as finance, insurance, banking, government, manufacturing, transportation, and healthcare.

Our North American helpdesk and sales team are certified on OpenText RightFax, Alchemy, RightFax Connect, Secure Mail, Secure MFT, Brooktrout fax boards and FoIP software, Dialogic Media Gateways, Fax Gateways, and cloud-based fax solutions. Advantage Technologies is a leading OpenText Platinum Partner and Authorized Support Partner (ASP).

Throughout our partnership with OpenText, Advantage has been recognized as RightFax Partner of the Year, IX Partner of the Year, and an IX Partner Leader.