ADVANTAGE
TECHNOLOGIES

Advantage Connections Newsletter

As another year ends, we'd like to wish you a warm and happy holiday season...may your days be filled with peace, hope, and joy! We deeply appreciate your business, loyalty and support and look forward to working with you in the year to come.

Sincerely,

All of us at Advantage

Season's Greetings

In This Issue...

- *Get Insight Into Your RightFax with FaxPulse BI*
- *Integrating RightFax with Office 365*
- *Why You Should Be Using RightFax 10.6*
- *Improve Fax Security with RightFax Encryption Module*

Product Highlight

Get Insight into Your RightFax with FaxPulse Business Intelligence

FaxPulse BI is an exclusive platform that Advantage Technologies developed to give customers the ability to quickly and easily run reports, view trends, and receive alerts related to the health of your RightFax system. The platform combines analytics gathering with monitoring and alerting, which allows you to simply go to a single location and click just a few buttons to get intel on what's happening in your RightFax environment. The Fax Pulse BI "click-and-go" dashboard monitors more than 50 metrics on system usage, volume, health, and more! If your organization depends on RightFax, then Fax Pulse BI is a necessity that will help you comprehensively monitor and report on your fax activity in a secure way that meets compliance standards.

Fax Pulse ™
Business Intelligence

> **Request a FaxPulse Demo**

Questions? Call us at 866.730.1700 or email info@atechnologies.com, we're eager to hear from you!

From the Blog

Integrating RightFax with Office 365

Sometimes real difficulties can arise when integrating cloud-based technologies with business-critical applications like RightFax, the market leader in automated fax server software. Users integrating RightFax with Microsoft Office 365 and Exchange Online, both cloud-based solutions, discover that the integration does not work when using Cached Exchange Mode. To help users address this particularly pesky problem, Advantage Technologies recently developed a unique solution: the Advantage Office 365 plugin for RightFax, fondly nicknamed the "fax hammer".

For all users, the "fax hammer" seamlessly enables interoperability between Office 365 and RightFax. Furthermore, there is minimal client configuration and the server-side (i.e. cloud-side) is very similar to OpenText's documented configuration for the Exchange Connector. But here's the best part: the solution requires zero action on the part of the user since the plugin triggers when the user hits send. It's that simple!

Why You Should Be Using RightFax 10.6, If You're Not Already

If you're still using an older version of RightFax, you're missing out on significant enhancements that come with the new 10.6 version, especially if your organization does high-volume faxing. RightFax 10.6 includes important enhancements and upgrades related to usability, software support and enterprise grade capabilities such as integration with the latest version of Microsoft Exchange. For Advantage Support customers, the software itself is available for free as part of your support package!

RightFax 10.6 Features and Capabilities:

- Support for Latest Microsoft Products
- Updates for RightFax Connect
- Ability to Modify Conversion Settings
- Redesigned Enterprise Fax Manager (EFM)

- FaxUtil Improvements
- Increase Functionality for Web Client
- View/Print Fax Confirmation Page
- Enhanced SMTP Gateway Functionality

Check out our blog regularly to stay up-to-date on all things fax!

Tech Tip

Improve Fax Security with the RightFax Encryption Module

Nowadays, news of data security breaches is common in the headlines. So, if you've been thinking of how to better secure your organization's data, you should consider adding the Encryption Module for your RightFax server. The module prevents any unauthorized access to stored fax images by encrypting inbound or outbound files, allowing only those with permissions to view them. Plus, the module provides a

complete audit trail to the originator of the fax or anyone with delegate access. This is especially useful for busy, mission-critical healthcare and financial organizations. Don't wait until something happens, let Advantage help you secure your data in best way possible.

Advantage Technologies, Inc.
Our Expertise. Your Advantage.

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Let's Talk!

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STAY CONNECTED