opentext™ | RightFax™ for Federal Agencies

For Federal Agencies that exchange sensitive information every day, fax remains the most tamper-resistant form of transmission. However, legacy fax systems can be cumbersome, expensive and prone to potential system outages.

To simplify and secure fax workflows, thousands of organizations choose OpenText RightFax, the market-leading fax server solution, to provide the advanced fax functionality for their document delivery processes.

As an automated electronic document delivery system, RightFax addresses the challenge of delivering operation-critical information from a variety of back-office applications and organizing them for quick retrieval and archiving purposes.

RightFax helps federal agencies streamline their document processes by:

- Providing anytime, anywhere access to faxing from desktop applications, web-based portals and mobile devices.
- Reducing data entry errors by eliminating the need to manually input information using tools that easily automate the importation of fax data.
- Increasing confidence that sensitive information reaches its intended recipient in a timely manner with fax notifications and options for encrypted delivery.

RightFax has been tested and achieved JITC certification, is FedRAMP High Security compliant and has met the Department of Defense's rigorous standard for deployment.

Deploying RightFax in the Cloud

Organizations relaying sensitive information through internal and external workflows rely heavily on the use of fax as part of their delivery processes. While fax solutions in the past have traditionally been presented as strictly on-premises solutions, an increasing number of organizations are pursuing strategic ways to move their fax processes to the Cloud.

For federal agencies looking to leverage a Cloud-based fax solution, RightFax can be hosted in a Cloud server such as AWS or Azure. Providing powerful document delivery security with unmatched reliability, this infrastructure-as-a-service solution:

- Reducing administrative overhead by removing all servers and the resources dedicated to manage telephony on-premises.
- Implementing a highly redundant solution including active-active collective environments.
- Accelerating the flow of your business-critical communications through more efficient, consistent and comprehensive communication.
- Enhancing secure communications and contributing to overall digital transformation and productivity initiatives.

To host RightFax in the Cloud, there are a few infrastructure requirements to consider for a successful Cloud deployment:

Infrastructure Requirements

- Hosted Virtual Machine
- Site-to-Site VPN
- Cloud-based SQL Instance
- Cloud-based SBC or Virtual Fax Gateway

Remember, while there may not be significant requirements to hosting a RightFax system in the Cloud, ensuring optimal connectivity via a VPN is critical to maintaining your existing integrations and workflows.

GSA Advantage!

Vendor Contract Number: GS-35F-0435Y

Advantage Technologies is a GSA certified and approved vendor in the public sector for RightFax:

- Professional Services
- Maintenance
- Licensing
- Installation
- Configurations

With over 21 years of experience, we've completed more than 1,000 successful RightFax implementations across the country.

View Our GSA Advantage! Catalog

Advanced Fax Funtionality with RightFax

RightFax offers a comprehensive set of features that allow federal organizations to enhance document-intensive workflow automation by enabling new connections, streamlining secure communications and contributing to overall digital transformation initiatives.

With RightFax, you can:

- Require approval for each fax before it is sent.
- Leverage complete audit trails of all RightFax document access.
- Securely and quickly send faxes via MFPs.

Often provided as optional features that go above and beyond RightFax's core offering, add-on modules can be added for extra functionality and workflow enablement.

Providing flexible options to meet the needs of all agencies, great and small, add-on solutions can increase the power of a RightFax system by:

- Preventing any and all unauthorized access to fax images by encrypting faxes at rest
- Protecting faxes during transmission by offering support for TLS over SIP, providing endpoint authentication on a hop-by-hop basis.
- Allowing system administrators to maintain fax content without degrading performance or having to use third-party archiving tools.

Plus, whether in the Cloud or on-premises, RightFax offers the latest enhancements in document delivery technology to seamlessly incorporate fax into all existing office hardware and applications such as Exchange, MFPs and other back-office applications.

Getting Started with RightFax

Thousands of organizations depend on RightFax to provide robust configurability and flexible integrations that centralize their fax infrastructure, speed up their business processes and increase the security of their fax transmissions.

If your agency is looking to increase its workflow efficiency and document security, our RightFax experts can help you. Advantage Technologies has over 20 years of experience providing support and professional services to federal organizations as they modernize their legacy fax systems.

As a GSA certified vendor, Advantage Professional Services can be counted on to ease the procurement and deployment phases of moving to a RightFax system. Our U.S.-based RightFax engineers can provide technical training to staff as well as ongoing support as your organization grows.

To learn how RightFax can improve the security and productivity of the information exchanged within your agency, reach out to a RightFax expert today:

Request a Quote	Request a Demo

About Advantage Technologies

Advantage Technologies has been providing on-premises and cloud-based enterprise fax and automated electronic document delivery solutions for over 20 years. Our team has completed thousands of successful system deployments worldwide in such industries as finance, insurance, banking, government, manufacturing, transportation and healthcare.

Our North American helpdesk and sales team are certified on OpenText RightFax, Alchemy, RightFax Connect, Secure Mail, Secure MFT, Brooktrout fax boards and FoIP software, Dialogic Media Gateways, Sonus Fax Gateways, and Cloud-based fax solutions. Advantage Technologies is a leading OpenText Platinum Partner and Authorized Support Partner (ASP).

Throughout our partnership with OpenText, Advantage has been recognized as RightFax Partner of the Year, IX Partner of the Year, and an IX Partner Leader.

opentext™ | Partner Distributor

opentext™ | Partner Support